



LIBERTY GLOBAL

Corporate Responsibility Report Summary 2011

Making Responsible

Connections



Welcome



MICHAEL T. FRIES,
PRESIDENT AND CEO

“Our aim is to further integrate our CR strategy into our business operations while exploring longer-term opportunities like embedding social and environmental attributes into our products and services.”



13 cable
operations

Liberty Global is the leading international cable company with operations in 13 countries. Our services enable millions of people to discover and experience the endless possibilities of the digital world. In 2011, we sought opinions of those with an interest in our business, in order to understand and measure the material impacts that Liberty Global has on society and the environment. These findings led us to update our strategic CR Framework, which underpins our targeted approach.



22,000 employees
worldwide¹

Above all, we remain committed to our priority of ensuring the digital world is for everyone. Addressing the issue effectively means empowering people to make the most of that technology. At Liberty Global, our approach to promoting a digital society is focused on programs that widen access, enhance skills and create opportunities.



19.5 million
customers

Widening access

Giving everyone the tools and equipment they need to participate in the digital world.

Enhancing skills

Helping to ensure that people are able and qualified to use digital products and services safely, securely and effectively.

Creating opportunities

Helping people learn how to make the most of digital products and services for the benefit of society as a whole.

¹ Total number of employees based on full-time equivalent (FTE) including Aster, AUSTAR and Kabel BW.



Our corporate responsibility (CR) priorities



Promoting a
digital society

A digital world for everyone

We believe that everyone should be included in the digital world. We work hard to ensure consumers have access to our products and services, and that they have the skills and the opportunities to make the most of them. A major focus is on children, the group we believe is most at risk online or watching television. To ensure we have a complete overview of all our community investments, we have adopted the London Benchmarking Group (LBG) model, to track our investments and monitor our performance.



Building trust with
our customers

Exploring the digital world while staying safe and secure

We have a responsibility to ensure our customers trust our services and are confident in our products. We are proud of the personalized service we offer, and of our uncompromising approach to protecting the privacy of our customers and the security of their information.



Managing our
environmental impact

Understanding and improving our environmental impact

We want to play our part in addressing the global challenges of climate change and resource availability. The top environmental priorities we have identified with our stakeholders are energy use and efficiency, e-waste and greenhouse gas (GHG) emissions. These represent our biggest impacts and give rise to significant opportunities to innovate and optimize our efficiency.



Being a responsible
business

Working together to make a difference

As a responsible business, we are open and transparent in our lobbying activities, collaborating with governments and civil society. We place great emphasis on developing, supporting and listening to our employees; and we strive to embed sustainability into our global supply chain. Our charitable giving program is focused on causes that matter most to our people.

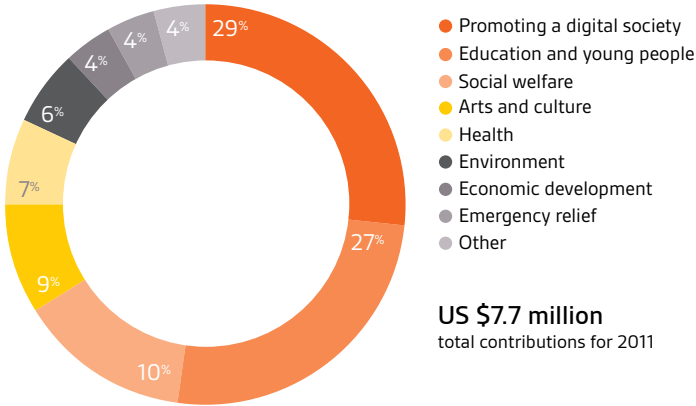


Read our full CR Report online:
www.lgi.com/cr

Key corporate responsibility data¹

Community contributions

By focus



- Promoting a digital society
- Education and young people
- Social welfare
- Arts and culture
- Health
- Environment
- Economic development
- Emergency relief
- Other

US \$7.7 million
total contributions for 2011

\$1.9 billion

INVESTED TO UPGRADE AND EXPAND OUR NETWORKS IN 2011

93%

READY TO DELIVER EU BROADBAND SPEEDS OF 100 MBPS

1 million

"FAMILY E-SAFETY" KITS DISTRIBUTED TO DATE

3 million

SET-TOP BOXES AND MODEMS REFURBISHED TO DATE

51,825

TONNES OF CO₂e EMISSIONS SAVED THROUGH GREEN ENERGY AND ONSITE RENEWABLES

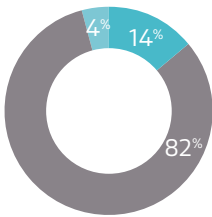
4

AVERAGE TRAINING DAYS PER EMPLOYEE

27.5%

WOMEN IN MANAGEMENT (% OF MANAGEMENT TEAM)

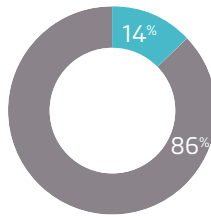
Total CO₂ equivalent emissions (Tonnes CO₂e)



- Direct GHG emissions (scope 1) **27,815**
- Indirect GHG emissions (scope 2) **166,818**
- Other indirect GHG emissions (scope 3) **7,855**

Total: 202,488 CO₂e

Total electricity consumption (GWh)



- Office use **59**
- Network (datacenter, headend and cable network) **373**

Total 432 GWh

¹ The report covers all of our worldwide operations with four exceptions: Kabel BW and Aster, which were acquired during 2011; AUSTAR, which was sold during 2011; and VTR's environmental data, which was not available at the time of publication.