Liberty Global in Europe
Digital technology is part of everyday life. All around the world, television, telephone and the internet unite and connect people. And our world is changing rapidly. The boundaries between television, the internet and telephone are fading. Consumer choice is redefining this new media world. Consumers decide which services and means of communication they want to use, and when and where to use them. Liberty Global makes this world possible and accessible – for everyone.

Liberty Global is a leading international cable operator offering advanced video, voice and broadband internet services to connect its customers to the world of entertainment, communications and information. The company operates state-of-the-art networks that serve approximately 17 million customers across 14 countries principally located in Europe, Japan, Chile and Australia (as of June 30, 2009). Liberty Global’s operations also include substantial programming businesses such as Chellomedia in Europe.
In Europe, Liberty Global is known under the brands UPC, Cablecom (Switzerland) and Telenet (Belgium) - all cable distribution companies - and Chellomedia, the multimedia content provider with many branded (digital) television channels. In most of the countries in which it operates, Liberty Global also offers communication services for the business market. In Europe, Liberty Global connects close to 17 million households and provides services to 11.5 million customer households. The Netherlands, Belgium and Switzerland are Liberty Global’s largest markets.

The European headquarters in Schiphol-Rijk, the Netherlands is home to Liberty Global’s technological development, network management and product development. And, as the location of Liberty Global’s distribution centre, the Digital Media Centre (DMC) in Amsterdam is the source of digital television for millions of households in Europe both in and outside Liberty Global’s cable footprint.
**LIBERTY GLOBAL VISION**

**DIGITAL FOR EVERYONE**

The digital home is here today, a home in which the boundaries between television, the internet and telephony are rapidly fading. Anyone can participate, by viewing, e-mailing, chatting, phoning or text messaging with the rest of the world. New innovative products offer consumers access to a growing range of information and entertainment, whenever they want and in whatever form they choose. Watching television is a personal experience because you decide what you want to watch and when you want to watch it. The internet is extremely fast and can be tuned precisely to your preferences. Video telephony will be available soon and wireless connections enable you to simply take your digital home with you.

A new world is being created in which consumers have more control and choice, equipped with the latest technology and aided by simple, high-quality services. Liberty Global and its operating companies make this world accessible to everyone.

**INVESTING IN INFRASTRUCTURE**

In the Digital Home, consumers use Triple Play services (television, internet and telephony – all digital services) which are often provided by a single cable or telecom company. In the future, competition between different infrastructures will intensify. Infrastructure providers invest heavily in the quality of their networks, with important consequences for the economy and society. In Europe alone, Liberty Global will have invested around €6 billion up to 2010 to ensure that its networks and support systems are “future proof”. The Digital Home requires a reliable infrastructure that is suited to two-way traffic and has high capacity for broadband services. The vast majority of our hybrid fibre-coax networks are composed of glass fibre and superior to the existing DSL, ether or satellite infrastructures. This makes Liberty Global one of the most important innovators in its markets and the main challenger to traditional telecom providers.

**INNOVATIVE DIGITAL SERVICES**

Consumers can see the possibilities of new digital services, yet they will only really be convinced if they have tried them out and experienced the benefits first-hand. Liberty Global innovates so that it can offer consumers new products and services as rapidly as possible. Liberty Global was the first in Europe to introduce cable-based broadband internet. Many other innovations followed, including large-scale digital telephony (VoIP) with the same quality as landline and ultra high broadband internet with speeds up to 120 Mbps. Throughout Europe Liberty Global is investing into the digital television migration, including HDTV, Digital Video Recording (DVR) and Video on Demand (VoD).

**GROWTH ON AN INTERNATIONAL SCALE**

Liberty Global believes in the benefits of scale and its networks now span four continents. Benefits of scale are crucial to competing with traditional telecom providers, which often operate at a national level and wield considerable market power. By contrast, Liberty Global’s cable networks are regional and primarily found in the large cities. To compete with national telecom giants a company like Liberty Global has to make optimal use of international benefits of scale. It is this advantage that enables Liberty Global to apply proven best practices from various national markets to other regions. Its size makes Liberty Global a respected partner for the best media technology companies in the world to build a range of advanced products and services.
Liberty Global has long-term relationships with governments and key European institutions. In order to fully understand the environment in which Liberty Global is investing, and to provide the best possible services to its customers, Liberty Global is committed to engaging regulators and government officials in an ongoing, constructive dialogue.

DEDICATED EU PRESENCE
Since 1999, Liberty Global has had a permanent representative office close to the European institutions in Brussels. We aim to be a credible discussion partner to national bodies, to the European Commission and to Members of the European Parliament, and to add value to the debate on significant public policy issues. Liberty Global is also an active member of Cable Europe, the Brussels-based trade association, which represents the interests of the entire European cable sector. As a pan-European operator, we contribute actively to the liberalisation and harmonisation of the EU communication markets and we firmly believe in the positive effects of enlarging the EU policy environment to include the Central European countries.

In addition to its representation to the EU, in almost every country in which we operate Liberty Global and its operating companies have dedicated public policy and government affairs resources which are firmly rooted in the local community.

LIBERTY GLOBAL PUBLIC POLICY SERIES
In 2006, Liberty Global initiated a research program designed to actively contribute to pending policy and regulatory debates at the EU and national levels. These ‘Liberty Global Policy Series’ studies, which are published on a regular basis, are typically based on in-depth analyses of trends and developments in our markets, highlighting various future scenarios where policy and regulation play a role. The Policy Series has so far included studies on Digital TV Migration Strategies, Triple play competition for the Digital Home, Infrastructure Competition between Next Generation Networks in Europe, Transformation of the European Video Content Market, Digital Confidence and Next Generation Competition in Telecommunications.

The European Parliament in Brussels, source of many important government decisions for the communications and broadcasting industry.
With cable introducing ultra-high broadcast internet speeds over its next generation fibre networks, a new boost to the digital economy can be expected. The European Commission expects that more competition in broadband will generate an additional market value of €580 billion and create 700,000 jobs by 2015.*

Infrastructure competition is delivering significant tangible benefits to consumers—offering ever-increasing broadband speeds at affordable prices. Equally, cable is driving innovation and competition in the voice telephony and digital television markets. In its service areas in Europe, Liberty Global is introducing competitive triple play offerings, giving customers an unprecedented choice of different internet, telephony and television services, all tailored to customer needs. Previously static markets are being shaken up. Operators are moving into each other’s traditional core markets. Telecommunications incumbents need to innovate their telephony services and lower their prices in response to the competition introduced by cable entering the telephony market.

New television channels, innovative interactive applications such as Video-on-Demand and more European content formats & programmes are being launched on the back of the much wider television offering available to customers through the new digital television platforms of cable, telecommunications, terrestrial and satellite. The value of content rights is growing. Supply industries for network technology and customer television reception equipment are booming.

The driving force behind digital television

Liberty Global is firmly committed to the breakthrough of digital television, an area in which Europe is lagging behind the US and Japan. Digital programming in Europe is at its early development. To accelerate change, UPC is investing heavily in the roll-out of digital television in Europe.

In addition to better quality and broader programming, the added value of digital television is in new interactive services that allow viewers to determine not only what they watch but when they watch it. Liberty Global and its operating companies are developing these services throughout Europe: Video-on-Demand (VoD), which gives access to a vast library of films and programmes; the Digital Video Recorder (DVR), which makes it possible to time shift, pause and rewind live broadcasts; the Electronic TV Guide (EGP), which helps viewers find and record their preferred programmes among the growing number of channels; and a full HD Definition Television (HDTV) product.

 Triple play: converging services in the digital home

At Liberty Global, triple play stands for more than digital television, internet and telephony in a single subscription from a single provider. Of course, the ease of receiving a single bill and installing the system in one go is important. However, today’s consumers, and certainly future generations, want ease of use, simplicity and comfort: a single solution. Why get up if you can use your television to access your voicemail and e-mail? Instead of different search systems, the future is a single Electronic TV Guide that helps you find whatever interests you on the internet and on television. Converging applications will synchronize data between files in your e-mail, mobile telephone and land-line telephone. Soon it will even be possible to activate an Electronic TV Guide on your mobile to set your Digital Video Recorder at home.
TECHNOLOGICAL EXCELLENCE

Liberty Global develops its own technology. In the fiercely competitive infrastructure market, the speed at which new products can be launched is crucial. Liberty Global’s strength lies in bringing together the right technology manufacturers and jointly developing, integrating and testing new applications.

Liberty Global develops new applications with multiple suppliers using (industry) standards in order to get the best the market has to offer. Liberty Global prefers to work in this open way. This makes its solutions more future proof: they are compatible and as functionality increases, prices decrease.

Guiding and working with technology partners such as Cisco, Thomson, Pace, Arris and Accenture, requires considerable technological expertise from Liberty Global, because suppliers’ new technologies are often not directly suitable for the mass market. Liberty Global has its own UPC Labs at all its headquarters in Spijkenisse where new technologies are tested. After rigorous testing the technology is integrated into the networks. Liberty Global’s operating companies across Europe have their own technology experts who are equipped to integrate these new technologies.

INCREASING THE INTELLIGENCE OF NETWORKS

In the past decade, the intelligence and capacity of the companies cable networks have increased dramatically. In our most advanced markets, these are truly Next Generation Networks that are guaranteed to be future proof and secure.

A vast majority of our networks are composed of glass fibre. For example, UPC has over 30,000 route kms of glass fibre in Europe and more than 100,000 km of coax cable. Fibre is, in most parts of the network, less than 100 metres from the customer’s premise. Only the last part that connects the home to the network is cable (coax). Hence the name ‘hybrid fibre coax’. There is no need to replace the last length of coax with glass to further increase the capacity of the network. Since 2008, Eurocable 3.0, cable’s next generation broadband technology is being deployed by cable operators across Europe which will make internet speeds of over 450 Mbps possible, twenty times faster than the top broadband speeds over ADSL.

Our networks are highly reliable. In the event of a failure in one part of the network, there are several options for rerouting signals. The national networks are connected to the European Liberty Global backbone network, ‘Aorta’. The Aorta backbone is recognised as a Tier 1 Carrier, placing it among the top-class telecom networks in the world.

Over 90% of our networks are fully equipped for two-way traffic and suitable for carrying television, data and telephony simultaneously using a variety of transport protocols. Software is added to make the networks more “user-based” and gear them more towards the needs of customers. For example, users can install new services without calling in a technician and the network is suitable for individual user services, such as Video-on-Demand (VoD).
Our digital inclusion framework consists of widening access, enhancing skills and empowering parents to create a safe and secure computer environment for their children. In several countries, we are also delivering activity in the ‘protecting minors’ area by blocking websites containing child sexual abuse images.
Liber Ty Global’s European activities are conducted through UPC Broadband, Telenet and Chellomedia.

UPC Broadband (UPC) is the European cable operator of Liberty Global. UPC brings television, broadband internet and telephone services to approximately 9 million customers throughout 9 European countries. The company is driven by its vision that ‘this amazing but often complex digital world should be for everyone’. UPC’s 13,000 employees throughout Europe strive to make this happen by bringing simplicity and a real human touch to everything they do.

Telenet is the largest cable television operator in Belgium. Telenet offers television, broadband internet, and traditional circuit-switched & digital (VoIP) telephony services to 2.4 million customers (as of June 30, 2009). Telenet also offers mobile telephony service as a mobile virtual network operator.

Chellomedia is the Europe-based content division of Liberty Global and a leading international distributor of TV channels, content and digital services. It currently runs TV and content businesses which comprise a portfolio of 26 TV brands, 4 joint venture TV channels, plus On Demand services. These brands are managed and distributed through numerous feeds and multiplexes and reach over 235 million households worldwide across consolidated (198 million) and non-consolidated (36 million) channels, multiplexes and feeds.

Liberty Global indirectly owns 50.2% of Telenet. Telenet is also listed on NYSE Euronext Bruxelles.

Key Data
- Leading international cable operator
- Revenue: $10.6 billion**
- Employees: 22,000
- Active in Europe (UPC Broadband, Telenet, Chellomedia), The Americas (VTR, Liberty Puerto Rico) and Asia Pacific (J:COM, Austar)
- 34.5 million homes passed
- 16.7 million customers
- 26.6 million service subscribers (RGUs), including video, internet, and voice
- Listed on NASDAQ and included in NASDAQ 100, FTSE4Good, Fortune 500, Forbes Global 2000
- www.lgi.com

**Revenue is presented as annualized results for the three months ended June 30, 2009

The Americas
- Total subscribers:
  - Video: 2,574,600
  - Voice: 1,666,200
  - Internet: 1,536,400

Europe
- Total subscribers:
  - Video: 10,993,300
  - Voice: 2,616,300
  - Internet: 4,174,000

Asia Pacific
- Total subscribers:
  - Video: 728,700
  - Internet: 300

Worldwide
- Total subscribers:
  - Video: 15,277,300
  - Voice: 4,938,600
  - Internet: 6,413,900
  - Total (RGUs): 26,629,800
Liberty Global - UPC Broadband

Technology Development and UPC Labs
Liberty Global’s ambitions call for solid technical foundations. In Europe, these foundations are created centrally by UPC Broadband, where the design and architecture of the network are developed. Activities then vary from high-level design, which focuses on the longevity, consistency and capacity of the network as a whole, to low-level design, which encompasses the knowledge and designs that are needed to actually create cable connections. Liberty Global also has the technological know-how to translate new product concepts into technical requirements, which are developed with leading technology suppliers and then tested in UPC Labs using where possible open (industry) standards.

Product Development
UPC Broadband defines and develops its new services for its Triple Play offer at its headquarters in Amsterdam, where strategic and market analysis, product development and product management take place. The product focus in the coming years will be on continuing to improve our current digital TV services such as VoD and HDTV and to innovate and introduce new ones, and to leverage “Fibre Power” speeds of up to 120 Mbps plus develop value-added services. The main challenge is to converge our digital services and consumer electronics. Imagine a network DVR that allows you to continue watching a film in your bedroom that you started watching in the living room. Or imagine listening to your voicemail via the television; a mobile telephone that switches automatically to the cheaper land-based network when you are at home. Or a mobile telephone that allows you to set your DVR.

Network Monitoring Centre
Liberty Global monitors its European network from the Network Monitoring Centre in Amsterdam, 24 hours a day, 7 days a week. In addition to network maintenance and incident prevention, keeping the network future proof is a priority. This ensures that capacity is sufficient for future requirements and that new services can be rolled out quickly and smoothly. The Network Monitoring Centre implements new software and technology and coordinates the integration of newly-acquired cable networks into the European network.

Customer Care
Customer care is a key pillar of our products and services. Several of our operations have won customer care awards such as UPC Netherlands’ winning the National Contact Centre Award (NCCA) for its ‘Custom Made Career’ programme. UPC focuses on the development of its Customer Agents. UPC is leading with the introduction of web care teams who monitor social media, including websites, blogs, twitter etc. and pro-actively react to statements on the company and its products and services. The web care teams have proven to be a valuable positive contribution to the reputation of UPC in different countries.

UPC Business & Televizion Solutions
UPC Business and Televizion Solutions service the business (b-to-b) markets and brings businesses the best digital products and services in a simple, and hassle-free way. UPC Business is active in all nine countries in which UPC Broadband operates (the Netherlands, Austria, Ireland, Switzerland, Poland, the Czech Republic, Slovakia, Romania and Hungary), while Televizion Solutions operates in Belgium & Luxembourg. Both UPC Business and Televizion Solutions offer a complete range of communications solutions from standard voice, data, internet, wholesale and hosting services to the more advanced services and next generation technologies for carriers, companies, institutions and administrative bodies from large organisations to small and medium sized enterprises (SME). Both groups are strongly represented in the government, public and healthcare sectors, serving for example many hospitals throughout Europe.

The international nature of Liberty Global and its European head- quarters, including the main office of UPC Broadband in Amsterdam, is reflected in the make-up of its staff. Every day ap- proximately 1000 employees, representing some 30 nationalities, manage and develop the European cable operations of Liberty Global, while Liberty Global concentrates on customised headquarters functions; the emphasis within UPC Broadband is on technology, product, net- work development, and customers. UPC is driven by its vision that “This amazing but often complex digital world should be for every- one.” UPC’s 10,000 employees throughout Europe strive to make this happen by bringing simplicity and a real human touch to everything they do.

After successful tests in the UPC labs, new technology is rolled out and integrated into the networks.
Chellomedia’s main operations are based in London, Amsterdam, Budapest and Madrid. Chellomedia runs its businesses through five key business units and operating companies which focus on three core business areas: Global TV, Regional TV and Digital Services.

**Global TV**
Chello Zone is a leading international broadcaster and creator of bespoke thematic television channels. Its portfolio of nine owned and operated channels includes Zone Reality, Zone Romantica, Zone Club, Zone Horror, Zone Thriller, Zone Fantasy, Extreme Sports Channel, the Hollywood Channel and pre-school channel JimJam, a joint venture with HIT Entertainment. The company has also entered into a 50/50 joint venture with CBS under which branded CBS channels will be created from six of Chello Zone’s existing portfolio of TV channels in the UK. Chello Zone channels reach audiences across 125 countries and in 23 languages.

**Regional TV**
Chellomedia Benelux is the leading supplier of premium channels to the Dutch TV market distributing its premium pay TV channels Film & Sport I satellite networks and satellite operators as well as the Weather & Traffic Channel (Weer & Verkeer). Chello Benelux also runs the Digital Media Centre (DMC) in Amsterdam, which provides a full range of broadcast services for channel production, origination and distribution, as well as play out and propagation for third party TV channels.

**Digital Services**
Chello On Demand provides advanced On Demand services, principally to UPC Broadband, leveraging its infrastructure and economies of scale. Its content includes comprehensive content solutions and technology and operational support for affiliates across the continent. This specialist team provides digital customers with a wide range of Hollywood blockbusters and the best of current and classic films, series, children’s, factual and entertainment programming, tailored by market and distribution platform.

Liberty Global - Chellomedia

**Liberty Global - Chellomedia** is the Europe-based content division of Liberty Global, and a leading international distributor of TV channels, content and digital services. It currently runs TV and content businesses which comprise a portfolio of 26 TV brands, 4 joint venture TV channels, plus on demand services. These brands are managed and distributed through numerous feeds and multiplexes and reach over 235 million households worldwide across consolidated (198 million) and non-consolidated (36 million) channels, multiplexes and feeds.
Liberty Global is operating cable companies in 9 European member states and in Switzerland. Across Europe, Liberty Global is one of the principal consolidators in a historically very fragmented cable landscape, reaching significant operational scale nationally to achieve scale benefits. (E.g., for the procurement of state-of-the-art customer equipment or for acquiring premium content rights.) It is of vital importance for cable’s ability to introduce innovative services to compete with the national telecommunications incumbents that are traditionally operating nationally.

- Liberty Global supports its country operations with the implementation of its AORTA (ANytime, NOWhere, Telephony & Internet Access) infrastructure
- Introduction of innovative triple play services including Fiber Power internet, digital TV with advanced services such as Video on Demand, Catchup TV and HD television, and VoIP telephony
- Best practice customer relationship management & support systems
- Centralized content acquisition & exploitation
- Investments in a consistent state-of-the-art cable network architecture and international backbone connectivity (AORTA)
- Centralized technological & operational support for networks and triple-play services
- A coherent Corporate Responsibility framework

2.0 million homes passed
445,000 video subscribers, of which 350,000 are digital
1.2 million broadband internet subscribers
Internet speeds range up to 10 Mbps

2.6 million homes passed
1.5 million video subscribers, of which 854,000 are digital
cable subscribers
2.8 million homes passed served by a network with a bandwidth of at least 450 Mbps
Telenet makes its broadband-access services available in all of its homes passed.
Telenet also offers a range of voice, data, and broadband internet services to business customers throughout Belgium under the brand “Telenet Solutions.” Liberty Global owns 63% of Telenet. Telenet is a total €435 million Euronext Brussels-listed company.

For its triple-play services, Telenet offers a basic package of at least 36 video channels, 1.0 Mbps internet services to business customers throughout Belgium under the brand “Telenet Solutions.” Liberty Global owns 63% of Telenet. Telenet is a total €435 million Euronext Brussels-listed company.

- Liberty Global Presence in Europe
1.2 million homes passed
532,000 video subscribers, of which 446,000 are digital cable and DTH subscribers
Digital video services include HDTV and HD
615,000 broadband internet subscribers
High bandwidth speeds up to 15 Mbps
1,250,000 switched & digital (VoIP) telephone subscribers
UPC Czech Republic (Czech) is the largest cable television operator in the Czech Republic. UPC provides analog, digital audio, digital video, broadband internet, and digital telephony services to 4.2 million homes passed, of which 2.4 million are homes passed covered by a network with a bandwidth of at least 860 MHz. Its networks are in 102 of the major cities in the Czech Republic. The capital city of Prague, Brno, Ostrava, and Pilsen and Northern Bohemia are networks with 83% supported by a network with a bandwidth of at least 860 MHz.

2.0 million homes passed
1.81 million video subscribers, of which 1,281,000 are digital cable and DTH subscribers
Digital video services include HDTV and HD
2.25 million broadband internet subscribers
Internet speeds range up to 30 Mbps
4,971,000 switched & digital (VoIP) telephone subscribers
UPC Ireland provides analog and digital television services in Ireland, offering a broad range of services for business and residential customers. UPC Ireland is the second-largest cable television operator in Ireland. UPC Ireland provides switched & digital (VoIP) telephony services to 542,000 customers with 57% of its cable homes supported by a network with a bandwidth of at least 550 MHz. UPC Ireland offers multi-feature digital telephony via VoIP (Voice over Internet Protocol). Its VoIP technology, UPC Ireland offers telephony services to 44,000 telephony subscribers and broadband internet services to 426,000 broadband internet subscribers, of which 251,000 are digital cable subscribers.

2.1 million homes passed
1.6 million video subscribers, of which 1,462,000 are digital cable and DTH subscribers
Digital video services include HDTV and HD
2.50 million broadband internet subscribers
Internet speeds range up to 120 Mbps
1,174,000 switched & digital (VoIP) telephone subscribers
UPC Netherlands is the second-largest cable television operator in the Netherlands. UPC Netherlands provides analog and digital video, broadband internet, and switched & digital (VoIP) telephony services to 3.4 million customers in 3.2 million homes passed. UPC Netherlands also provides multi-feature digital telephony services to 1.3 million customers with 90% of its cable homes served by a network with a bandwidth of at least 860 MHz. Its networks are upgraded to two-way capability. In some areas like the city of Amsterdam, Rotterdam and The Hague its networks are 100% upgraded to two-way capability. In addition, UPC Netherlands offers internet, voice, and video services to business customers. UPC Netherlands is the second largest cable television operator in the Netherlands with over one million homes to benefit from connections that are five times faster than ADSL's. UPC Netherlands is the 2nd largest cable television operator in the Netherlands. UPC Netherlands provides analog and digital video, broadband internet, and switched & digital (VoIP) telephony services to 1.1 million customers in 1.01 million homes passed. Its networks are in 43 cities in the country, including Rotterdam, the capital city of the country, Eindhoven, Utrecht, The Hague and Alkmaar. Additionally, its networks are upgraded to two-way capability with 72% of the homes passed served by a network with a bandwidth of at least 860 MHz. In January 2008, UPC Netherlands rolled out broadband internet and voice services to business customers. UPC Netherlands offers analog and digital television services via cable and MMDS. An analog cable subscriber may receive approximately 30 video channels and 40 radio channels, depending on the package. UPC Netherlands offers multi-feature digital telephony via VoIP (Voice over Internet Protocol). Its VoIP technology, UPC Netherlands offers telephony services to 145,000 telephony subscribers and broadband internet services to 215,000 broadband internet subscribers, of which 464,000 are digital cable subscribers.

2.1 million homes passed
1.7 million video subscribers, of which 730,000 are digital cable and DTH subscribers
Digital video services include HDTV and HD
3.08 million broadband internet subscribers
Internet speeds range up to 120 Mbps
2,050,000 switched & digital (VoIP) telephone subscribers
UPC Romania is the largest cable television operator in Romania. UPC Romania provides analog, broadband internet, and digital (VoIP) telephony services to 1.2 million customers in 1.2 million homes passed. They extend their services to 55 cities in the country, including Bucharest, the capital city of the country, Brasov, Ploiesti, Constanca and Sibiu. Its networks are 83% upgraded to the high bandwidth capacity with 83% of the homes passed served by a network with a bandwidth of at least 860 MHz. UPC Romania also offers a wide range of broadcast and video on demand services via cable and MMDS. Through its digital service, UPC Romania offers analog cable service with 57,000 video channels, of which 36,000 are cable channels and approximately 40 radio channels in digital quality. UPC Romania offers multi-feature digital telephony via VoIP (Voice over Internet Protocol). Its VoIP technology, UPC Romania offers telephony services to 283,000 telephony subscribers and broadband internet services to 267,000 broadband internet subscribers, of which 73,000 are digital cable subscribers.
Working at Liberty Global

Our market is more competitive and moving faster than ever and our challenge is to develop new technologies and make them available to our customers. Liberty Global is the right place for people who are eager to work with these latest technologies but with a primary focus on our customer and the importance of making our products “Simply for everyone”.

It is not just the best technical staff that we need but a whole range of other specialist skills that help make our company the success that it is. Often it is our imagination that sets the limits of new developments. That is why Liberty Global is always on the look out for creative talent in the areas of sales & marketing, product development, multimedia services, new content, programming and finance.

The innovative nature of our company creates other opportunities for a wide range of staff with the right skills and experience working at the headquarters of Liberty Global, UPC Broadband, Chellomedia and across the country operations. Support functions such as Customer Care, Finance, Procurement, Human Resources, Legal & Public Policy and Corporate Communications play an vital role in the success of our company.

We are changing the world for our customers and our staff is at the heart of this change.

Liberty Global offers dynamic and innovative working environment. Over 30 different nationalities make up the truly diverse international workforce in our European headquarters in Amsterdam, and they are supported by many more based in our country operations.

EMPLOYMENT IN EUROPE (FTEs)

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<td>Liberty Global Europe &amp; UPC Broadband Europe</td>
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<td>Chellomedia</td>
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<tr>
<td>Country Operations</td>
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Employee numbers (FTEs) per June 30 2009
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<td>+48 22 7010877</td>
<td>+43 1 216101010</td>
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<td>+40 31 1018100</td>
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<tr>
<td>Slovakia</td>
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<td>UPC Broadband Slovakia</td>
<td>+421 259422704</td>
<td>+421 259422000</td>
</tr>
<tr>
<td>Switzerland</td>
<td>Cablecom</td>
<td>+41 44 2779999</td>
<td>+41 44 2779588</td>
</tr>
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